

## **Presence for the Whole Hospital Community.**

We are here for residents, patients, relatives, visitors, students, volunteers and members of staff of Peamount. We work closely together to care for people of all faiths and traditions and for those without any religious affiliation. Spiritual and pastoral care is for everyone. We will respond to everyone who asks and respect their beliefs.

## **Pastoral Care**

Why are things so difficult?

Why do people suffer?

What purpose is there in life?

How can I find hope?

How can I find sense or meaning in my work?

The healthcare Chaplain helps in the search for answers to the spiritual aspects of our lives. Pastoral care offers people the space to explore these areas and is rooted in people caring for people in a compassionate way. Pastoral care recognises that the journey of making sense of life's experiences embraces the mind, body and spirit. The Chaplain accompanies the residents, patients, family members and staff on this journey providing an opportunity and space to discuss how the experience of being in rehabilitation or caring for others impacts on our own lives.

## **How can we help?**

Pastoral care includes:

A listening ear and heart

A non-judgmental presence

A ministry of hope and healing

A word of prayer

Arrangement for sacraments,

Support and decision making

Pastoral Counselling and Advocacy

Advice relating to faith, belief and meaning.

A support to your family and friends.

## **The Church**

St. Finian's Church is open everyday from 9am to 5pm

Service / Mass takes place every Wednesday by 11am.

Communion is taken to residents and patients after Service every Wednesday.

Remembrance services are held quarterly to acknowledge and remember patients and staff who have died within the period.

## **Contacting the Chaplaincy**

We can be contacted in any of the following ways:

### **In an emergency:**

Ask the ward, carer or department staff to contact us on your behalf via the hospital telephone line.

### **In a non-urgent situation:**

Telephone us at 01 651 5909 ext 224

Or email [mekeocha@peamount.ie](mailto:mekeocha@peamount.ie)

You can contact the Chaplain from 9am – 5pm Monday to Friday.

There will also be referral leaflets in the wards and residences.

The Chaplain's office is located in the Health & Wellness Centre.

## **Your Service – Your Say**

How to comment, compliment or complain about the pastoral care you or your loved one has received.

Feedback is valued and welcome. We strive to meet your needs and continually improve our service.

Are you happy with the pastoral care you received from the hospital's healthcare Chaplain?

Yes / No (*circle one*)

Share with us your experience:

How can we improve?

Name: \_\_\_\_\_

Phone No: \_\_\_\_\_

Email: \_\_\_\_\_

Date: \_\_\_\_\_

Return to the Feedback box!

Thank You!

